

Virtual Care to Support the North Vancouver Island Stabilization Initiative

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Core Team Members

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As part of the North Vancouver Island (NVI) Stabilization initiative, Virtual Care Services (VCS) has partnered with the NVI Primary Care leadership team to increase utilization of virtual care in the Port Hardy and Port McNeil Primary Care Clinics (PCC). Currently, VCS is supporting the region with the implementation of BC Virtual Visit to enable video visits between patients and a primary care provider (PCP), with a go-live date of October 25th, 2023.



Patients who have consented to participate in virtual visits will use a BC Virtual Visit configured iPad in the clinic, supported by medical office assistants (MOA) to connect with a provider virtually.

In addition to BC Virtual Visit, VCS and NVI are collaborating with the Community Virtual Care (CVC) team to enhance referrals for remote patient monitoring (RPM), by utilizing the MedAccess EMR to identify eligible clients. The free service uses virtual care technologies to support at-risk clients from home, and to educate patients on their health conditions.

To learn more about the Virtual Care technologies being utilized for NVI, please visit our [BC Virtual Visit](#) and [Remote Patient Monitoring](#) intranet pages. More information can also be found on the [BC Virtual Visit](#) and [Community Virtual Care](#) public pages.